

Kidsline Manager - Auckland

Are you passionate about making a difference?

Do you enjoy working with young people to help make change?

We are seeking an enthusiastic individual to be part of this rewarding and exciting journey.

Lifeline Aoteroa is a multi-channel innovation helpline organisation based in Great South Road, Epsom.

This is a newly created full-time role to help fill the gap within our Kidsline Counselling Service. Kidsline is New Zealand's original telephone counselling service for kids up to 18 years of age.

The successful candidate will need to manage and co-ordinate activities of Kidsline unpaid youth & adult volunteers and provide on-shift clinical and risk support where required.

Ensure Kidsline has the volunteer 'Buddy' numbers required to support the operation of a free mixed peer counselling service. Represent Kidsline within the community and raise the profile.

This successful candidate will be required to work supervise shifts from 3.30pm - 9.00pm.

A relevant qualification and experience in working with youth is essential peered with the following skills and attributes

- Excellent interpersonal communication skills across a variety of media including e-mail, telephone, face to face and presenting to groups
- Has an in-depth understanding of the clinical work undertaken in helplines
- A good understanding of youth mental health and addictions
- A good understanding of youth stigma and discrimination associated with mental illness and the approaches to countering these
- Ability to communicate at all organisational levels - both orally and written.
- Uphold the value of the organisation
- Demonstrates commitment to professional development
- Able to hold and model professional boundaries

To provide an expression of interest in this opportunity or to apply, please click on the appropriate link below. For a full copy of the position description please contact Lana Goodwin, lanag@lifeline.org.nz

Applications close on Thursday 1 October 2015.