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Appendix A: Calculation of response rates

The categorisation of final outcomes and their numbers is as follows:

	Number of Codes
<u>Eligible Contacts (final outcomes of contacts)</u>	=2,779
No reply -(No contact with anyone at address after required call backs)	=191
Not available -(No contact with eligible person on final call, broken appointment, eligible respondent ill/ away temporarily)	=51
Refusal -(Refusal of information about occupants, Refusal on behalf of eligible person, Refusal by eligible person)	=868
Unavailable -(Household/ respondent away/ ill for survey period)	=92
Other, non-contact -(Language/ hearing difficulties, infirm, senile, very elderly, other non contact)	=77
Interviews -(Successfully interviewed)	=1,500
<u>Eligibility Not Established</u> (Locked gate/ Dogs)	=71
<u>Non Eligible Contacts</u> (Businesses, under 18 households/ flats, not permanent residents, addresses sampled and logged but finally unused on account of call-back regime, institutions)	=937
(Other out-of-scope like demolished/ derelict/ not found/ unliveable, vacant, building in progress)	=53
TOTAL ADDRESSES SAMPLED	=3,840
RESPONSE RATE	=54%

Note: Various response rate algorithms are used by different authors. Calculating as the ratio of interviews to the total eligible dwellings, the response rate is calculated at 54%. Some authors use the interview effort rate, being the proportion of interviews achieved to the sum of interviews and refusals obtained. This rate for the survey is 63%. The refusal rate was 31%, calculated as the ratio of refusals to the total eligible dwellings.